

FOR IMMEDIATE RELEASE:

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ISUZU EXPANDS NRR-EV BENEFITS WITH HVIP-ELIGIBILITY APPROVAL AND ISUZU360 LAUNCH

Isuzu's new NRR-EV now eligible for HVIP funding.

ANAHEIM, Calif.—Isuzu Commercial Truck of America, Inc., distributor of America's best-selling low cab forward trucks, announced today that the NRR EV has been awarded California Hybrid and Zero-Emission Truck and Bus Voucher Incentive Project (HVIP) eligibility by the California Air Resources Board (CARB). When the Isuzu NRR-EV arrives in California, customers will appreciate the added incentives provided by California HVIP. The NRR-EV's HVIP-eligibility means customers can qualify for up to a \$60,000 HVIP voucher that can be stacked with other programs (see <u>californiahvip.org</u> for more information). This funding eligibility gives businesses more choices as they transform their fleets to Zero Emission Vehicles (ZEV).

In addition, Isuzu's connected service for the new NRR-EV, ISUZU360™, will be an added resource for NRR-EV owners. ISUZU 360 provides owners with an extension to their new vehicle warranty, complimentary scheduled service, and a host of online tools to monitor their vehicles. The Isuzu NRR-EV is in production in Charlotte, MI with deliveries planned for October 2024.

Warranty Extension

ISUZU360™ extends the new vehicle warranty in three key areas as follows:

- 1. Basic Warranty is extended from three to five years.
- 2. Li-lon Battery Warranty is extended from three years to eight years, and up to 245,000 miles (years or mileage, whichever occurs first; mileage varies based on battery pack configuration).
- 3. EV Powertrain Component warranty coverage is extended from three years to eight years and up to 130,000 miles (whichever occurs first).



N-SERIES EV LIMITED WARRANTY

Warranty Limitations: Time or Mileage, Whichever Occurs First

New Truck Warranty	Time in Years		Vehicle Miles	
	Standard	With Optional Isuzu360 Registration	Standard	With Optional Isuzu360 Registration
Basic	3	5	Unlimited	Unlimited
Li-lon Battery 60 kWh 100 kWh 140 kWh 180 kWh	3		58,000 69,000 81,000 92,000	155,000 185,000 215,000 245,000
EV Powertrain Components	3	8	50,000	130,000
Drivetrain	3		Unlimited	Unlimited
Frame Rails	3 5*	3 5*	Unlimited	Unlimited
Corrosion - Rust Through	4		Unlimited	Unlimited
Greenhouse Gas	5	5	50,000	50,000
Tire	2		24,000	24,000

^{*}After 3 years, labor and parts coverage is 50% for up to 5 years.

Isuzu360

With optional Isuzu360 registration, all recommended scheduled maintenance is covered for up to five years/100,000 miles, or whichever occurs first, at no additional charge. See your authorized Isuzu dealer for details.

The warranty coverages are determined by the mileage of the vehicle and the number of years from the delivery date. The warranty coverages are limited by whichever occurs first. Please see your authorized Isuzu dealer for warranty details.

Complimentary Maintenance

Scheduled maintenance (as detailed in the Isuzu Owner's Manual) is complimentary and will be provided for up to five years or 100,000 miles (*whichever occurs first*). The maintenance is performed by Isuzu-trained technicians using advanced EV diagnostic tools and repair equipment. This comprehensive maintenance coverage will help ensure that the vehicle is regularly serviced and inspected to address any potential issues. Service items include multi-point inspections at the vehicle's 10,000-mile service intervals, lubricating and torquing driveline and suspension components, and replacing necessary fluids and filters.

ISUZU360™ ONLINE TOOLS

ISUZU360™ is a dedicated online platform that connects owners to their vehicle(s) and allows them to monitor the vehicle's performance, customize its charging parameters, oversee its maintenance periods, and check alerts and notifications.

"As businesses continue to build their zero-emission fleets, the HVIP voucher for the NRR-EV is a big step in bringing those customers into the Isuzu brand," says Shaun Skinner, President of Isuzu Commercial Truck of America. "EV customers will also appreciate the many benefits associated with our new ISUZU360 connected service as we continue to elevate the Isuzu ownership experience."



About Isuzu Trucks

Isuzu commercial trucks have been the best-selling low cab forward trucks in America every year since 1986. Headquartered in Anaheim, California, Isuzu Commercial Truck of America, Inc. is the distributor of Isuzu commercial vehicles in the United States and is a subsidiary of Isuzu Motors Limited, one of the world's largest manufacturers of medium- and heavy-duty trucks.

For more information, call (866) 441-9638 or visit www.isuzucv.com.

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