



Commercial Truck of America, Inc.

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ISUZU ANNOUNCES ITS NEW EV WARRANTY AND AVAILABLE COMPLIMENTARY MAINTENANCE

Isuzu NRR-EV warranty and complimentary maintenance aim to ensure customer confidence.

ANAHEIM, Calif.—Isuzu Commercial Truck of America, Inc., distributor of America’s best-selling low cab forward trucks, is excited to announce the warranty coverage for its new all-electric Class 5 Isuzu NRR-EV.

The new Isuzu NRR-EV is assembled in Charlotte, Michigan and offers four battery configurations (60kWh, 100kWh, 140kWh, and 180kWh) to meet varying customer range requirements. It also features an available telematics program, Isuzu360™ NRR-EV customers will appreciate the added value of a robust warranty and complimentary scheduled maintenance that accompanies Isuzu360. In addition, NRR-EV powertrain limited warranty coverage will be up to eight years or 130,000 miles (whichever occurs first) when customers register for Isuzu360™.

The following chart sets forth the warranty time/mileage coverages:

N-SERIES EV LIMITED WARRANTY

Warranty Limitations: Time or Mileage, Whichever Occurs First

New Truck Warranty	Time in Years		Vehicle Miles	
	Standard	With Optional Isuzu360 Registration	Standard	With Optional Isuzu360 Registration
Basic	3	5	Unlimited	Unlimited
Li-Ion Battery	3	8	58,000	155,000
60 kWh			69,000	185,000
100 kWh			81,000	215,000
140 kWh			92,000	245,000
180 kWh				
EV Powertrain Components	3	8	50,000	130,000
Drivetrain	3	3	Unlimited	Unlimited
Frame Rails	3 5*	3 5*	Unlimited	Unlimited
Corrosion - Rust Through	4	4	Unlimited	Unlimited
Greenhouse Gas	5	5	50,000	50,000
Tire	2	2	24,000	24,000

*After 3 years, labor and parts coverage is 50% for up to 5 years.

Isuzu360

With optional Isuzu360 registration, all recommended scheduled maintenance is covered for up to five years/100,000 miles, or whichever occurs first, at no additional charge. See your authorized Isuzu dealer for details.

The warranty coverages are determined by the mileage of the vehicle and the number of years from the delivery date. The warranty coverages are limited by whichever occurs first. Please see your authorized Isuzu dealer for warranty details.



Complimentary scheduled maintenance outlined in the owner's manual is included for up to five years or 100,000 miles (whichever occurs first) when the vehicle is registered with the Isuzu360.

"The NRR-EV warranty and complimentary maintenance will give customers the peace of mind that they are accustomed to with Isuzu trucks. The additional warranty coverage and maintenance that is provided if customers subscribe to the Isuzu360 connected vehicle service really adds to the value of the NRR-EV. The Isuzu360 Connected vehicle service allows us and owners to monitor a vehicle's performance and identify potential issues quicker in an effort to maximize the vehicle's uptime," says Shaun Skinner, President of Isuzu Commercial Truck. "We have so much to look forward to with this new electric vehicle and we will continue to elevate the customer experience with the NRR-EV and our other products."

About Isuzu Trucks

Isuzu commercial trucks have been the best-selling low cab forward trucks in America every year since 1986. Headquartered in Anaheim, California, Isuzu Commercial Truck of America, Inc. is the distributor of Isuzu commercial vehicles in the United States and is a subsidiary of Isuzu Motors Limited, one of the world's largest manufacturers of medium- and heavy-duty trucks.

For more information, call (866) 441-9638 or visit www.isuzucv.com.

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